

Eligible Internal Repairs

Bathroom

Toilet
Cistern constantly flowing
Cistern needs to be re-fixed to the wall
Cistern not filling with water
Cistern not flushing
Cistern cracked
Toilet bowl is cracked
Toilet bowl is cracked and leaking
Toilet needs to be re-fixed to the floor
Push button or handle broken
Bath
Pipes are leaking
Tap is broken
Tap is dripping
Tap is loose
Plughole grill is broken
Hand wash basin
Fixing to the wall is loose or broken
Pipe is leaking
Plughole is cracked
Tap is leaking
Hand basin is cracked

Bathroom

Shower
Water is leaking out of the shower
Shower screen is broken
Shower tray is cracked/broken
No cold water
No hot water
No water at all

Kitchen

Sink Unit
Sink unit is broken or damaged
Taps and waste pipes
Tap is faulty
Sink waste pipe or tap is leaking
Tap is loose
Plughole grill is broken
Electric
Socket or switch is not working
Socket or switch is broken or loose
No power in socket or switch

Lighting

Faulty light attached to my home

Light fitting is loose

Light fitting is broken

Pull cord is broken or loose

Heating

Gas boiler

Boiler is loose on the wall

Boiler is faulty

Gas or water pipework to the boiler is leaking

Gas or water pipework to the boiler is loose

Electric heating

Electric heater is loose

Electric heater is faulty or not working

Heating controls

Room thermostat, programmer or timer is faulty

Room thermostat, programmer or timer is broken

Radiators

Radiator is loose

Radiator is leaking

Radiator valve is leaking or faulty

Pipework

Supply pipe or wastewater pipe is leaking or burst